Trust services In the Wild Policy, public development & market dynamics

Harri Koponen

Visma Solutions Oy

# Visma - Quick facts

# **1**M

Customers contracts

## €1,526 M

Revenue 2019

Headquarters

Other locations

11,000+

Employees

European and national digital transformation means using digital whenever meaningful, not just enabling

Are we applying policy in most effective way?

# **Private Sector**

- It is important to promote the use of electronic identification and trust services in the online services used by the private sector
  - No obligation
  - Support, encourage and make it easier to use electronic identification and trust services



### eIDAS Selection of Non-Qualified trust services

#### Similar to Qualified Types

- Certificate for electronic signature
- Certificate for electronic seal
- Certificate for website authentication
- Validation service for electronic signature
- Preservation service for electronic signature
- □ Validation service for electronic seal
- Preservation service for electronic seal
- Electronic registerered delivery service

Non-qualified specific types

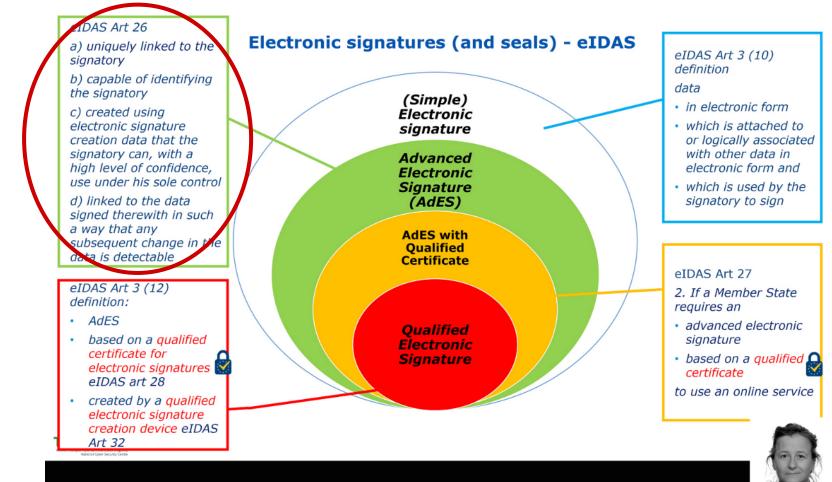
- Generation service for electronic signature
- Generation service for electronic seal

Time stamp service

- Non-regulatory, nationally defined trust service
- Undefined type







Lohtander Anne

# Policy - necessary enabler, questionable growth driver

Analog trust services for centuries, millenia

Digital trust services - demand based or regulation creations?

AES - market phased phenomena

Is policy based on society level transfer to digital, or is something missing?



# Private sector leading the charge

User orgs in Finland

#### Growth rate (FIN)

16 000

100++%

Number of signees (FIN)

1,5++M

+SWE, NOR, DEN, int'l



# What if... we actually drove change?

Shortest path to universal acceptance of digital transactions meeting reasonable minimum requirements

New legislation?

Public organizations as reluctant gatekeepers



We already know the actual requirements for multiparty trust

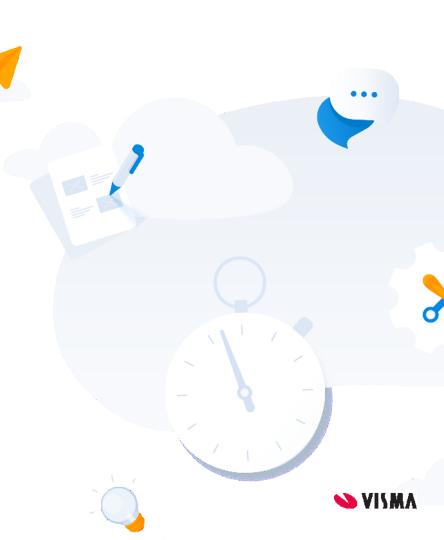


Where should we be heading?

Unhesitating, ubiquitous e-signature use

Universal rights for all types of signers

Unheard of rate of digitalization!



Now what? Propose policy to kickstart transformation.

# Respect

### Reliability

### Innovation

### Competence

### Team spirit